

*"Treatment without prevention is unsustainable."*

- Bill Gates



## The BIZFORCE Real-Time IT Support System

### One Touch.

Today, everything touches your IT network . . . and nearly every technology uses the same cable. Our touch is the only touch you need. We provide the confidence of knowing that our proprietary Real-Time IT Support System is always on the job. If you do have a technical issue, we are the best company to identify the problem quickly and accurately, and put you back in business as quickly as humanly possible.

### One Solution.

We are a single support solution for the technology required to run your business.

- Managed IT Services
- Computer Hardware / Software
- Network Design
- Network Security
- Compliance
- Disaster Recovery
- Cloud Hosting
- Business Telephone Systems
- Structured Cabling
- Vendor Management



## Are you safe?

BIZFORCE protects you.

### Threats

- Ransomware
- Viruses, Malware, Keyloggers
- Email and Website Phishing
- Compromised Websites
- Hackers
- Personal Devices at Work
- Human Error
- Angry or Dishonest Employees
- Acts of Nature

### Vulnerabilities

- Inadequate System Design, Setup, Maintenance
- Weak Password Management
- Unpatched Operating Systems, AntiVirus, AntiMalware
- Outdated Hardware
- Lack of Encryption
- Theft of Mobile Devices
- Company Data on Personal Devices
- Inadequate Training
- Inadequate Backup Process or Software

### Risks

- Downtime - Business Disruption
- Loss of Data
- Loss of Clients
- Damage to Reputation
- Compliance Failure
- Additional IT Expense
- Legal Fees and Fines
- Penalties
- Lawsuits

## "We take care of it."

From computers, networks, and telephone systems to credit card machines and security systems, we either manage the technology itself or we manage the vendor who provides it. We'll take care of it, so you can focus on your business.

## Everyone's wired differently.

We recognize that no two offices are the same. Your office may run efficiently with a handful of computers and a telephone system. Or, it may require an enterprise-level infrastructure, structured cabling, and cloud hosting. Whatever your needs, we make the complex technologies that run your business, simple.



We design, provide, install, monitor, manage, and support inspired business technology solutions. Plus, we can even manage your other technology vendors. The bottom line? No matter what you need to make your IT environment more reliable, BIZFORCE can handle it.



## WHO WE ARE

We are inspired by a deep desire to help other people and driven to change our clients' IT experience for the better. Our proactive approach makes operating environments reliable and creates positive results. BIZFORCE provides enterprise level service to small and mid-sized practices, businesses and firms at a reasonable price, while making costs more predictable. Our clients' IT environments are fully customized to fit their needs and budgets—providing appropriate solutions that make managing IT, simple.

# Industry Specialties

## DENTAL

*BIZFORCE is our partner in providing excellence with a level of service that our dental clients deserve. They always provide the right combination of technologies that dental systems need to perform and be dependable. The BIZFORCE team designs IT Systems that keep our clients safe. They are qualified, highly responsive, and genuinely concerned about our clients and their operations. BIZFORCE says, "The ball is always in our court!" and they absolutely take responsibility.*

**Charles McCary**  
Nashville Dental, Inc.

## MEDICAL

*BIZFORCE is like a big brother who watches from behind the scenes and takes care of my tech support. If anything happens, they know about it before I do and immediately handle the problem. They manage our server and help with the Electronic Medical Records (EMR) system, which is huge. In fact, they integrated our fax server with the EMR system, which makes things much more efficient. They also help troubleshoot our cloud-based phone system, serving as the go-between with the vendor. Besides the technical support, they provide a very personal touch with their service that I really appreciate. They make my life much easier and I trust them completely!*

**Lindsay Rice**  
Alabama Colon & Gastro, PC

## NON - PROFIT

*Technology is very important to a non-profit organization. BIZFORCE has helped us develop a platform that allows us to leverage our resources to be more effective from both a cost perspective and from a stewardship/accountability perspective with our investors and clients.*

**Bobby Bradley**  
Village of Promise

## LEGAL

*We know that if we have a problem and we call BIZFORCE:*

- They're either already here*
- They're already working on the problem*
- Or they say, "I'll be there in a minute!"*

**Matt Harrison**  
Harrison, Gammons & Rawlinson, PC

## PROFESSIONAL & BUSINESS

*Five of my friends and I started an IT company over 15 years ago and since then, I have met nearly a hundred different IT professionals and as many IT companies. BIZFORCE is the first local IT support company that really cares about its customers' IT health. I consider them my friends because they never seem to worry about the bottom line, but care more about us being happy. The IT industry is riddled with companies that only want contracts, but very few like BIZFORCE that care about your satisfaction.*

**Mike Compton**  
IT Director, Medical Data Solutions



# The BIZFORCE Real-Time IT Support System

Evaluate and Understand Your Business

Present the Best Options

Implement and Train

Monitor, Manage, and Support

Periodic Account Review

DESIGN

PROVIDE

INSTALL

MONITOR

MANAGE

SUPPORT

## BIZFORCE gives you more.



### Performance

Our Real-Time IT Support System reduces risk and downtime, and proactively protects you.



### Time

We manage your environment and your technology vendors, so you can manage your business.



### Predictability

Fixed monthly pricing is fair and predictable.



### Security

We protect you from system risk, threats, and vulnerabilities.



### Assurance

We focus on doing what is right for you, and we offer a 60 Day Money-Back Guarantee.



### Integrity

We are driven and inspired by a deep desire to help other people.



Contact us for a complimentary IT audit.

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Inspired IT since 1989